Microsoft 365 Digital Experience Monitoring

Boost your Digital User Experience for Microsoft 365 applications by first-class Digital Experience Monitoring

Accessing Microsoft 365 cloud-based communication tools, such as Teams, OneDrive, Exchange Online, and SharePoint from any location, at any time, is adding the utmost flexibility for businesses. Extend your business capabilities even further by having clear visibility into what your users' experience is, and how to enhance it even further.

Deliver outstanding Digital Experience Monitoring by collecting and consolidating relevant data from Microsoft 365, organizing it into one meaningful, service-oriented, visually stunning dashboard, that will "talk to your users".

Kick-start Microsoft 365 User Experience Monitoring now by first-class dashboarding solutions, combined with NiCE's Office 365 monitoring solutions

Key Features

- Microsoft 365 Services User Experience Monitoring

- Tenant & Directory Specific Monitoring

- Teams, SharePoint Online, OneDrive and Office Platform Monitoring

- Active monitoring by synthetic transactions

- Azure Monitor integration

- Active monitoring for sites, internet breakouts and user device locations

- Secured through the Azure platform

NiCE

IT Management Solutions

NiCE Active 365 Monitor for Microsoft Azure

Microsoft 365 Digital Experience Monitoring

Easily assess end user **availability and performance** experience, based on key data of Microsoft 365 services end-to-end monitoring for Microsoft 365 services being integrated into Azure Monitor and Log Analytics.

The **NiCE Active 365 Monitor for Azure** is designed for IT executives, operators and administrators. It helps to ease day-to-day tasks by providing reporting data, troubleshooting information, as well as user and service information about **key Microsoft 365 services**.

The NiCE Active 365 Monitor for Azure is available via the **Azure Marketplace**. Microsoft 365 customers who own an Azure subscription can simply deploy the solution into their directory.

Key Benefits

- Immediately know when your users, clients and customers are affected

- Save time during disruptions by root-cause analysis, including your network

- Understand if Microsoft and service providers meet their SLA for YOUR services

- Full end-to-end service monitoring

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